ORISHA Retail Chains | Openbravo

Openbravo Commerce Cloud

Cloud-based SaaS platform for unified commerce

Enable enhanced unified commerce experiences and greater agility to adapt and innovate

The pace of global disruption and digital transformation strategy both shaped today by unprecedented uncertainty forces brands and retailers to become much more agile and innovative.

Moreover, retailers that want to succeed must today embrace unified commerce to deliver enhanced shopping experiences to customers in the store and across channels.

Openbravo excels in helping retailers achieve greater agility so that they can accelerate progress of their unified commerce and digital transformation strategies, which are urgently needed to adapt to fast-evolving market situations and changing customer expectations more quickly and efficiently.

Openbravo Commerce Cloud is a cloud-based retail SaaS platform for unified commerce that supports different retail verticals such as fashion, sporting goods, furniture, DIY and food and beverage.

It is designed to meet the needs of the most demanding retail environments by offering greater flexibility and a comprehensive support to a variety of unified commerce scenarios, at a time when agility is more important than ever and unified commerce is no longer optional.

Openbravo is trusted today by leading international retailers and brands, who enjoy a platform that can be completely tailored to their needs with greater flexibility, backed by expert professional services, from implementation to maintenance and 24/7 international support.

Platform highlights

Unified commerce-ready

Manage orders, stores, customers, inventory and warehouses from one single, comprehensive platform that supports scenarios like BOPIS, BORIS and more.

Fully managed Cloud

Gain more freedom and agility and optimize efficiency, scalability and interoperability with a managed cloud infrastructure and expert cloud services.

Unique store solution

Eliminate the need for local store servers and adopt a feature-rich web POS that delivers more personalization and supports a variety of unified commerce scenarios.

Easier and faster integration

Extendible, standards-based open API and ready-to-use connectors make it easy to connect to corporate systems and payment processors.

Greater adoption flexibility

Whether you choose just the POS, OMS or WMS, or opt for a full implementation, Openbravo allows you to adopt a tailored platform adapted to each retailer's needs.

Fully modular architecture

Completely modular platform built on top of a fully open source stack that helps drive continuous innovation and long-term agility.

Openbravo Commerce Central

Gain a complete, up-to-date view across channels and streamline the process of launching new products, prices and promotions with a powerful engine that transfers them faster to stores running Openbravo Store, and to your online channel through existing eCommerce connectors.

Openbravo Reporting

Consolidate and leverage detailed operational data at Openbravo Commerce Central, which is fed by Openbravo Store, Openbravo WMS and Openbravo OMS. A high-performance reporting solution based on TIBCO Jaspersoft technology that includes a pre-built retail data warehouse and standard reports for sales, orders and inventory.

Openbravo OMS

Intelligently manage, sell and fulfill merchandise across all in-store and digital touchpoints. Using configurable rules, orders in Openbravo Commerce Central are processed by Openbravo OMS before being passed to Openbravo Store and Openbravo WMS, where the optimum fulfillment points are selected according to customer preferences and your profitability goals.

Openbravo WMS

As sales transactions are processed in the Openbravo Store or Openbravo Commerce Central, inventory information is automatically updated in the Openbravo WMS to provide centralized, real-time inventory visibility at all touchpoints.

Easily assign tasks such as goods receiving, shipping, picking and counts to staff who can then execute the tasks on mobile devices.

**Openbravo
Commerce Cloud**

Openbravo Technology Platform

The combination of high-performance dedicated cloud infrastructure, standards-based open APIs, and modular architecture means greater agility and capacity to innovate, and gives you the resilience to support 24/7 operations.

Openbravo Store

Implement personalized, low-touch retail scenarios with mobile POS, mobile payments and SCO technologies, supported by the key capabilities of Openbravo Commerce Central, Openbravo OMS and Openbravo WMS.

Support a variety of unified commerce services such as Click & Collect, Ship-from-Store or cross-store and cross-channel returns.

Openbravo Commerce Central

Gain centralized and real-time unified commerce management

Openbravo Commerce Central is a centralized back office commerce solution that gives retailers complete real-time visibility into their unified commerce operations, so facilitating more efficient management and faster-decision making.

One of its key features is a powerful discounting engine, supporting a variety of standard discount and promotion types that delivers greater promotional flexibility, making it the preferred choice for retailers when deciding which system should handle their promotions.

Changes to products, prices, promotions or taxes made in Openbravo Commerce Central are sent in near real time to all the stores, which helps increase agility, reduces time- to-market for new introductions, and ensures data consistency.

Openbravo Commerce Central's capabilities include:

· Centralized control over products, prices, offers, orders and stock.

· 360° view of customers activity across all channels.

· Ability to centrally manage enterprise-wide loyalty programmes and promotions.

· Powerful intuitive web user interface increases productivity and ensures ease of use.

· Secure data management thanks to tried-and-tested permissions model designed for retail.
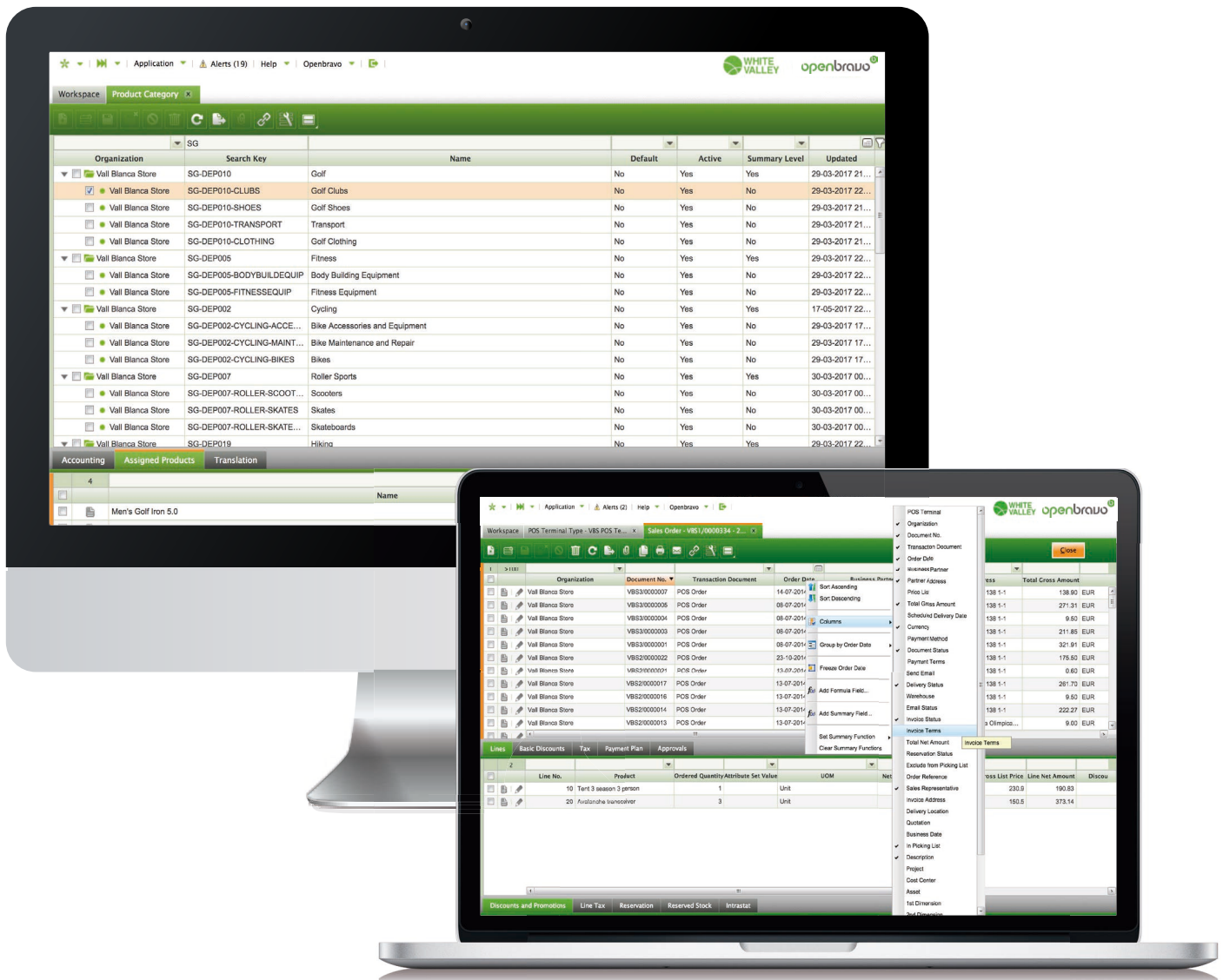
User interface

Openbravo Commerce Central provides retailers with a modern, web-based user interface that ensures high productivity.

Allow your business users to personalize windows and help them work with data more efficiently thanks to a familiar, spreadsheet-like UI and powerful tree navigation capabilities. Enable them to be more productive by using the multi-tasking capabilities and social and collaboration features

Security

Built-in security features restrict employee access and protect sensitive information, so ensuring data is kept secure.

Easily create users, roles and permissions and leverage a strong multi-organization model that prevents data from one organization from being accessed by others.

Channels

A channel is any interface used to interact with clients in an unified commerce context. Set up typical channels and touchpoints, including the online store, kiosks, POS terminals and self-checkout (SCO) terminals in a physical store, a call center or back-office sales.

Products and pricing

Manage assortments for each channel and assign products of different types such as single products, variants and bill of materials described by an unlimited number of characteristics such as color and size and attributes like serial number, lot number and expiration date.

Manage an unlimited number of price lists and price list versions, such as VAT-inclusive or exclusive prices, or prices in multiple currencies to support activity in different countries.

Services

Enhance the value of your products and increase the satisfaction of your customers with flexible definition of services such as transportation and arrangements that can be sold independently or linked to your existing products.

Benefit from flexible configuration of services pricing with pricing rules, such as fixed prices or a percentage of the price of the underlying product.

Discounts and promotions engine

Increase your promotional efficiency and target customers better with a a powerful engine that supports even the most complex discount and promotion types.

Use a variety of discount types, such as fixed promotional prices, percent-off or dollar-off discounts, coupons, happy hour discounts and more.

Configure discount priorities and complex application criteria that combine multiple parameters such as starting and ending dates, stores, customer groups, product categories and price lists.

CRM and loyalty

Gain access to a centralized customer database with detailed data accessible from all touchpoints, so enabling greater personalization that increases sales.

Manage personal data and preferences such as email, phone number and delivery options and offer access to complete real-time view of customer activity across channels.

Set up loyalty programs that reward customers with benefits that motivate them to keep coming back, including multiple categories and earning and burning rules to accumulate and consume points.

Inventory and replenishment

Openbravo Commerce Central offers basic inventory functionality required to manage inventory operations, including receipts, shipments and counts.

Replenishment requests for your stores or warehouses can be managed with distribution orders, which provide an easy-to-use way to ensure full control of the inventory during its journey from the origin to the final destination.

Retailers requiring support for more advanced scenarios, such as full warehouse management, may want to consider Openbravo WMS.

Procurement

Openbravo Commerce Central provides support for quick and efficient creation of purchase orders, goods receipts and vendor invoices

The built-in procurement functionality lets retailers gain complete visibility into their purchasing costs and simplifies management of returns to suppliers.

Support for sales forecasting

By providing unified and real-time orders and stock information, Openbravo Commerce Central enables retailers to implement an effective and systematic forecasting process.

Leverage detailed and accurate data that can be easily exported via a standard API to your forecasting solution, which can then send information back to Openbravo on purchase orders or stock movements between locations, for example.

Accounting integration

Easily configure accounting information for customers, orders, inventory, payments, taxes or cash management transactions, so ensuring tight controls over every facet of accounting.

Once the accounting information is configured, it can be easily synchronized to your chosen accounting software through the built-in connector.

Openbravo OMS

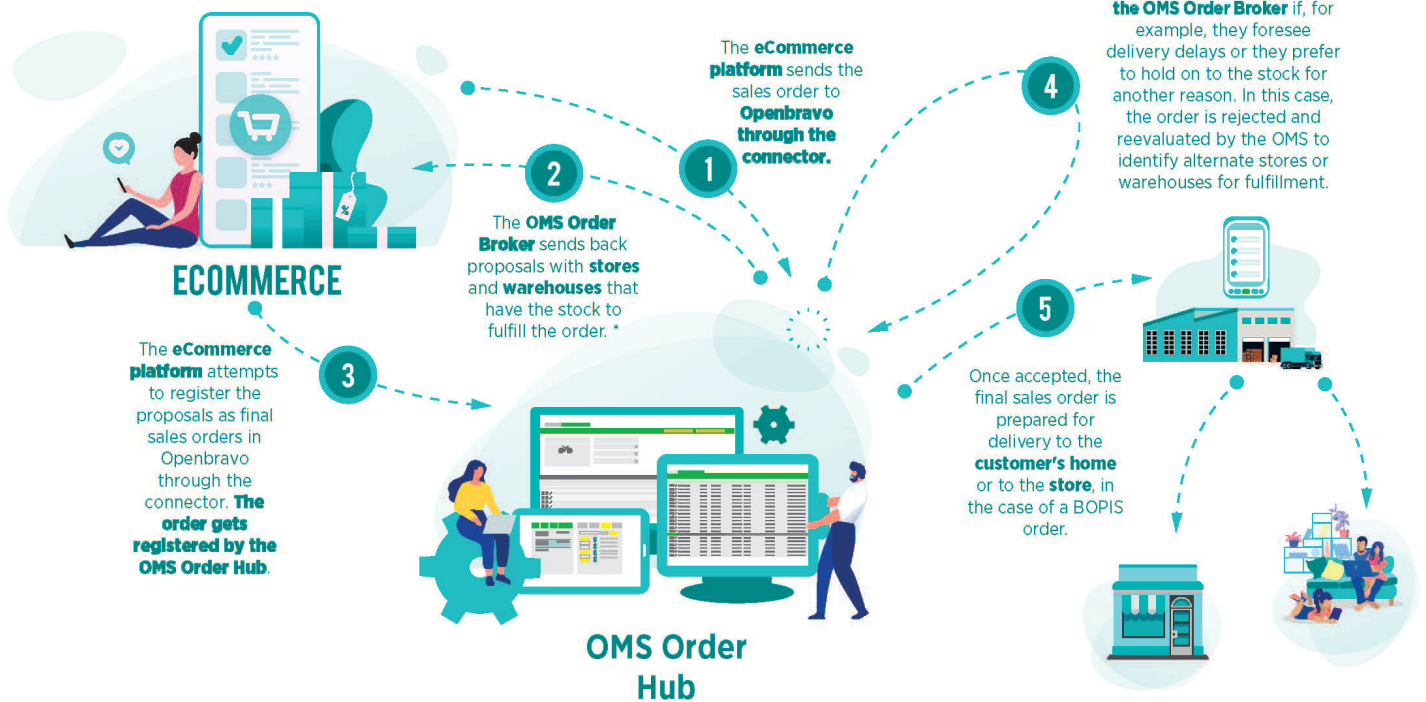## Connect the store and the online channel

Openbravo OMS provides order preparation intelligence for a more efficient usage of all available stock.

Integrated with stores to get single view of all the available stock and using different fulfillment rules, it enables optimized order preparation and delivery options for increased store stock efficiency to support scenarios like Ship from Store.

Openbravo OMS's capabilities include:

· Standard fulfillment rules that can be extended to meet retailer's needs

· Flexible OMS API that supports a variety of online shopping scenarios.

· Real-time inventory visibility across the enterprise.

· Selection of the best stores and warehouses for order preparation.

· Precise control of the fulfillment execution at each store or warehouse.

HOW DOES THE OPENBRAVO OMS WORK?

The **eCommerce platform** sends the sales order to **Openbravo through the connector.**

The **OMS Order Broker** sends back proposals with **stores** and **warehouses** that have the stock to fulfill the order. *

The **eCommerce platform** attempts to register the proposals as final sales orders in Openbravo through the connector. **The order gets registered by the OMS Order Hub.**

The **stores** or **warehouses** do not have to accept **a fulfillment proposal sent by the OMS Order Broker** if, for example, they foresee delivery delays or they prefer to hold on to the stock for another reason. In this case, the order is rejected and reevaluated by the OMS to identify alternate stores or warehouses for fulfillment.

Once accepted, the final sales order is prepared for delivery to the **customer's home** or to the **store**, in the case of a BOPIS order.

ECOMMERCE

OMS Order Hub

* Based on custom business rules defined in the OMS Order Broker

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Flexible OMS API

Openbravo OMS integration capabilities facilitate integration with any eCommerce platform.

Its flexible API supports a variety of shopping scenarios such as full paid orders, partial paid and e-reservations.

Selection of the best stores for preparation

Powerful order brokering and sourcing logic determines what set of methods and stores make the most sense for fulfilling an order efficiently, so enabling the retailer to meet customer expectations and profitability goals.

Leverage a set of extendible rules including the use of warehouse priorities or the requirement to prepare an order from one single location. Stores and warehouses can be both considered by the OMS engine when identifying the best fulfillment locations.

Full control of the order preparation process

Openbravo OMS offers stores the possibility to reject the assigned orders. In that case, the OMS engine can automatically make a new proposal based on the OMS configuration. This helps ensuring that all orders are processed in a timely manner.

Each OMS execution to determine the best fulfullment locations provides detailed information about all the applied rules, inventory levels and possible issues that may require an action by a business user.

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Retail Chains

Openbravo Store

Empower your stores with a true unified commerce POS system

Openbravo Store is a modern multistore management solution that helps retailers expand the role of their physical stores by providing the tools required to meet the demands of today's omnichannel consumers.

Openbravo POS offers retailers the most flexible point-of-sale solution on the market. It is a powerful system that will enable your stores to deliver excellent customer experiences and implement new low-touch scenarios in a variety of assisted and unassisted sales situations.

Openbravo Store facilitates retail and store managers daily tasks, providing comprehensive store back-office functionality that lets them keep full control of what is happening on the store floor.

Moreover, retailers can dramatically simplify their store IT infrastructure.

Openbravo Store's capabilities include:

· Powerful back office functions for centralized management of all stores and terminals.

· Feature-rich POS system that is web-based, mobile-enabled and offline-capable.

· Support for unified commerce scenarios like BOPIS, cross-channel returns and more.

· CRM and Clienteling functions integrated into the POS for greater personalization.

· Mobile POS, self-checkout solution and mobile payments enable safe and fast checkout experience.

· No need for local store servers, which reduces total cost per store.

Point of sale

Openbravo POS is a modern point-of-sale solution that enables stores to focus more on customer service and offer safe, convenient and personalized experiences.

Cashiers productivity

Openbravo POS provides comprehensive and intuitive functionality that helps increase the productivity of cashiers and reduce training time for new hires.

Let your associates manage the full range of typical transactions, including sales, returns, quotations or layaways. These transactions can be quickly and easily created, searched, parked and printed, and if necessary, a transaction that was started on one terminal can be resumed and finished on a different terminal.

Reduce checkout times with quick and flexible item entry using barcodes, a RFID reader or flexible product searches, pre-defined action buttons, cash buttons and quantity (multiplier) buttons.

Customer data quality

Openbravo POS lets you improve the quality of your captured customer data with standard validations at data entry to check that customer data fields are complete and accurate. For more advanced needs it offers a standard infrastructure to integrate with external data quality management systems.

Adaptable layout

A skin is a custom graphical appearance (styling) of the POS user interface that is designed to support different user tastes, operational or branding requirements.

By using simple CSS coding, skinability allows the retailer to define the style of basic user interface elements such as buttons or tool bars, as well as the range of visual components used by the Openbravo POS. Resizing and reorganization of some of the different visual elements in the screen is also possible.

Returns

Improve customer service and employee compliance with a flexible returns functionality

Manage returns from sales in any store or from the online channel. Ensure accurate refunds by using original prices and same discounts and taxes used during the original sale. Prevent fraudulent returns by letting cashiers check to see if items have already been returned in a specific transaction.

Discounting execution

Openbravo POS incorporates native promotions functionality to support a variety of standard discount types such as BOGO, coupons and more, including manual discounts that may require manager approvals and can be defined to override applied discounts to the ticket.

Clienteling

Promote customer satisfaction and guided selling through the personalization of the in-store shopping experience with available clienteling features.

Create or identify customers at the point of sale prior to checkout and let associates assist the customers better by giving them information such as the loyalty program in which the customer is enrolled, accumulated points, order history, and buying behavior data like buying frequency, average sales and monetary value.

Associates can assist customers in different ways, s performing product searches by characteristics matching customer preferences, and providing recommendations on products and services that help to increase customer satisfaction and offer upselling and cross-selling opportunities.

Real-time stock visibility

Real-time visibility at the point of sale of on-hand inventory in the store and at other locations ensures better service and saves sales that might otherwise be lost.
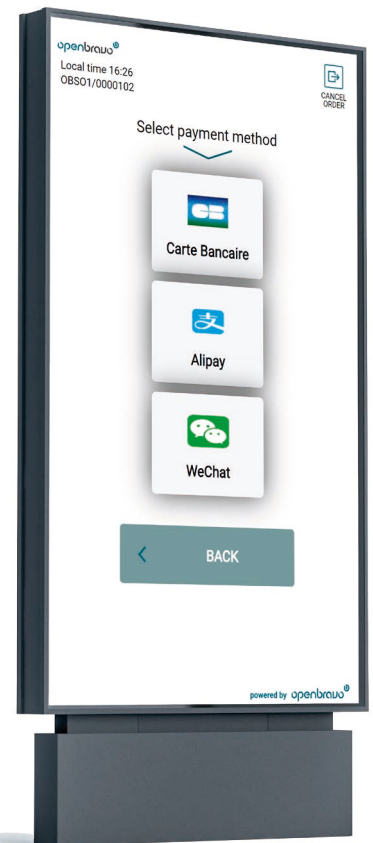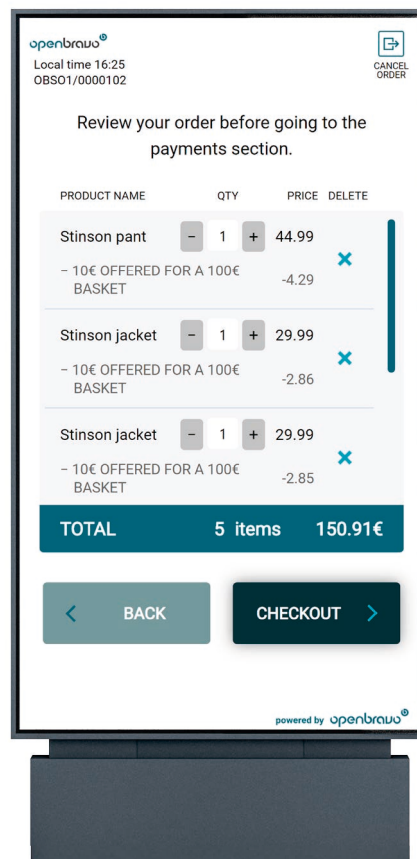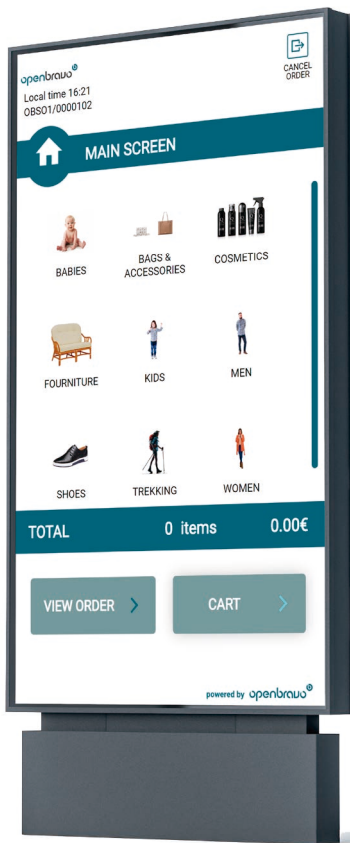
Mobile POS

Openbravo POS is a responsive web solution that can be used on mobile terminals without the need of installing any native application. All that is needed is browser to access the full point-of-sale functionality.

Using a mobile POS, associates can sell to customers irrespective of whether they're being assisted in the store aisle, at a counter, at the checkout or in the street. It helps create more engaging interactions and reduce waiting times at the checkout due to long queues, so capturing sales that might have otherwise been lost.

Self-checkout

Reflecting the clear trend to offer more checkout options and flexibility in retail today, Openbravo offers a self-checkout solution that provides more convenience for customers and savings on labor costs for retailers, as well as supporting non-assisted sales scenarios inside or outside the store.

This adaptable solution includes an easy and intuitive user interface that makes it easy to use for the customers, with features that guide the customer through the checkout process, and also easy to manage by store staff.

Payments

Gain payment flexibility with the ability to accept multiple payment methods that help provide greater payment convenience to customers.

Let customers combine multiple payment methods in one ticket like multi-currency payments, gift vouchers and gift cards, store vouchers, store credit, loyalty points and more, including the possibility of paying with mobile devices to support new low-touch experiences.

For credit card payments, Openbravo offers a secure technical framework that is PCI compliant to integrate with whichever payment platform the retailer chose.

Retailers can leverage a growing list of already existing connectors with leading payment platforms in the market.
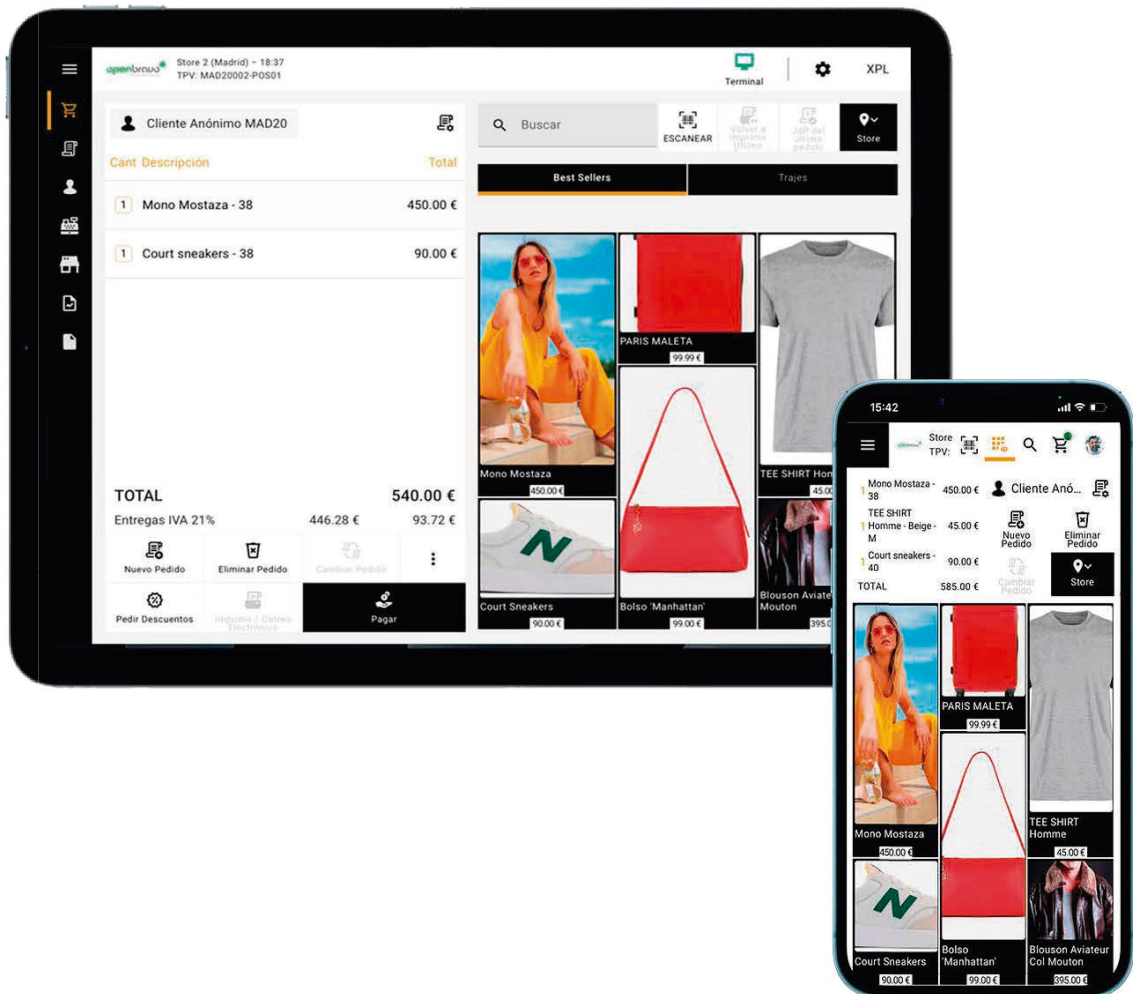
Store Operations

Openbravo Store offers retail and store managers comprehensive store back office functionality to manage the stores more efficiently.

Centralized store management

With Openbravo Store retailers can manage all their stores from one single point, while dramatically simplifying the overall store IT infrastructure by avoiding the need for local store servers.

Security

Specify which users are allowed to access the POS or restrict them to specific terminals and control which actions they can execute, such as change a price, apply a discount or return items.

Reduce the risk from potentially fraudulent actions with approvals from managers and access to detailed transactional from all terminals for regular audit activities.
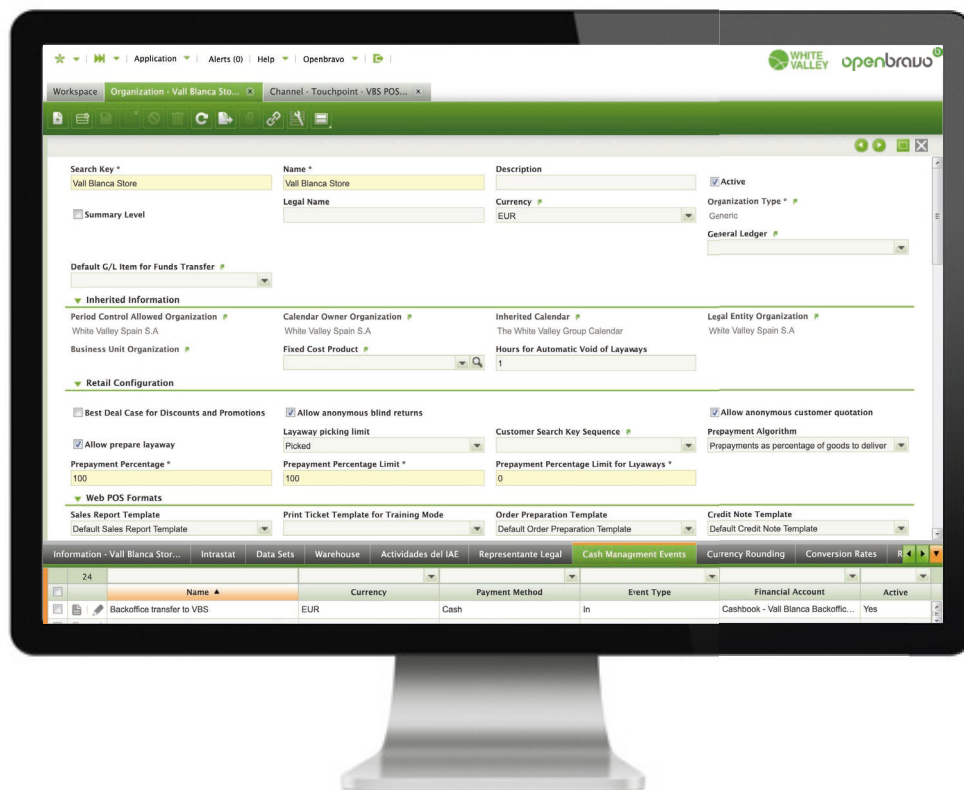
Stores and terminals setup

Save time by streamlining the process of setting up a new store using existing stores as templates and hierarchies to model your complete retail organization.

Benefit from a rich set of configuration options such as store currencies, conversion rates, assortment, price list, printed ticket templates, supported payment methods, opening and closing hours and more.

Create different terminals supporting specific store scenarios such as regular terminals, sales assistance or returns only terminals or self-checkout terminals.

Leverage configuration options like supported payment methods, loyalty options, connected printers or supported item entry options such as RFID that give you complete control over how your terminals work.

Stores and terminals opening and closing

Opening the store includes defining the business date, setting the opening cash fund for the day, opening registers, and opening tills. The store must be open in order for the store employees to perform transactions.

The store is closed at the end of every workday. To close the store, all registers must be closed and all tills reconciled.

Gain visibility of the status of all terminals across all your stores and benefit from guided terminal opening and closing processes, so simplifying the task of counting cash and other monetary assets, and improving accuracy with validations and manager approvals to avoid errors and fraudulent situations.

Easily track non-sale cash added or removed from the cash register, such as petty cash used to buy office supplies for the store.

Store inventory

Keep accurate stock information in real-time and optimize your inventory operations with flexible inventory count options and let your associates execute tasks like receipts, shipments, movements, picking or transfers to other stores from mobile devices.

Store fulfillment

Order preparation functionality enables stores to simplify the task of preparing orders from sales in the store or any other store and in the online channel. Prepare your stores to support a variety of unified commerce transactions such as ship-from-store, BOPIS (Buy Online Pickup In Store) and BORIS (Buy Online Return In Store).

For sales made in the store, cashiers can launch the process after the payment is complete so reducing total time spent in the store by customers.

Openbravo WMS

Streamline your warehouse efficiency

Openbravo WMS provides a complete inventory and warehouse management solution that extends the capabilities offered by Openbravo Commerce Central.

Retailers adopting Openbravo WMS can optimize and manage essential supply chain processes. They can gain complete visibility and control of orders and inventory whether it is inbound, in a facility or on its way to the next destination.

The flexibility of Openbravo WMS allows it to be adapted to different scenarios. From a small warehouse in a store to large warehouses with a large number of locations and references, which require advanced functionalities to manage their high degree of complexity.

Openbravo WMS capabilities include:

· Comprehensive inventory control and accuracy, including stock statuses and cycle count options.

· Supports all transaction types including receipts, movements, shipping, picking and counts.

· Built-in smart task management with rules to optimize labor based on work load and dynamic priorities.

· Full inventory traceability with product attributes such as batch number, serial number, and expiration date.

· Highly flexible put-away and picking rules.
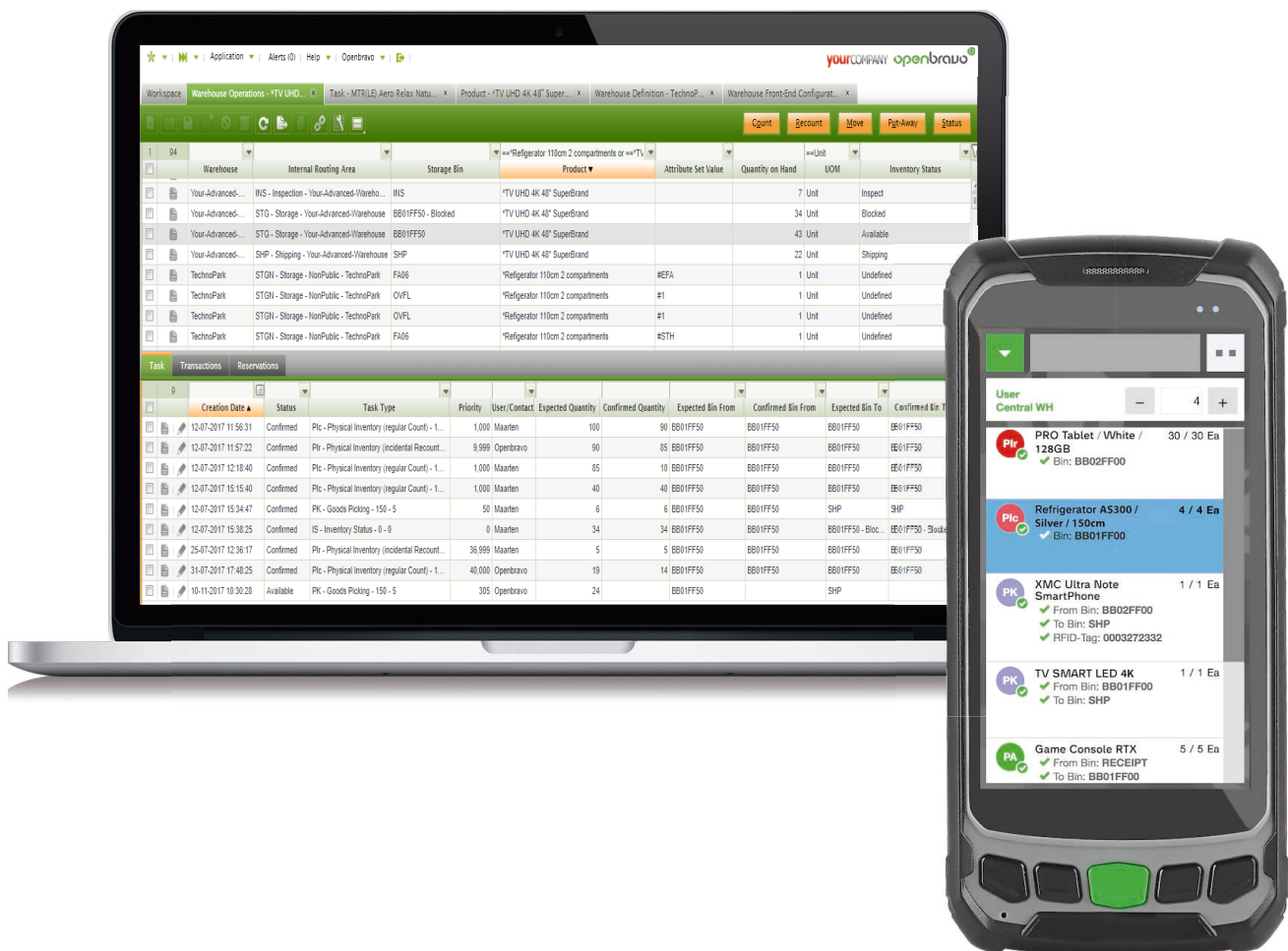
Warehouse setup

Define internal and external storage areas, bins, bin groups and routings describing your warehouse layout and merchandise flows.

Tasks management

Set up different types of tasks for activities such as picking, reception, counts or shipment, and the appropriate workflow to be followed in your warehouse.

Tasks are manually or automatically generated by the system and can be assigned to associates who will receive them on their mobile devices in order of priority and route. A background process continuously recalculates the priority of each task, so the system can keep operators informed with the best execution sequence.

Defined tolerances in relation to differences between confirmed and expected quantities can lead to the automatic generation of new tasks to avoid any stock inaccuracy.

As tasks are processed, stock information is automatically updated.

Inbound operations

Offer your warehouses a solution that allows to flexibly support a variety of inbound operations processes. From receiving to putaway of items in the warehouse.

Guide your staff with system-suggested storage location based on different rules that optimize product placement.

Allow for goods to be automatically diverted, should it be required, to the quality inspection area before being transferred to the storage area.

Leverage cross-docking logic to divert the merchandise received directly to the shipping area when there is a pending order for picking.

Outbound operations

Leverage robust and advanced WMS features for outbound processes in the warehouse, with a WMS system that ensures faster and more efficient order preparation.

Standard picking algorithms based on methods like FIFO and FEFO combined with different parameters, cover all common business situations to determine which merchandise must be taken.

Batched wave picking allows the optimization of the picking path. It combines the benefits of batch picking and wave picking, resulting in the automatic generation of tasks according to a schedule of waves with the possibility to focus the workforce on specific areas or goods.

Walking time for pickers

is reduced thanks to multi-order picking, which allows them to pick multiple orders from one single document.

Inventories

Ensure full inventory traceability and control with product attributes such as batch number, serial number, and expiration date, product characteristics such as size and colors and other attributes such as inventory status.

Support a variety of inventory procedures, including physical counts, recounts and cycle counts.

Replenishment

Avoid stockout situations with automatic replenishment from other areas in the same warehouse and manual replenishment requests to other warehouses.

Mobile processing

Openbravo WMS offers a mobile frontend component that enables associates to perform daily inventory tasks associated with processes such as receiving, putaway, picking and shipping directly from mobile devices.

Ensure warehouse operations continuity with an offline resistant technology that allows associates to continue processing tasks, even under the worst connectivity conditions.
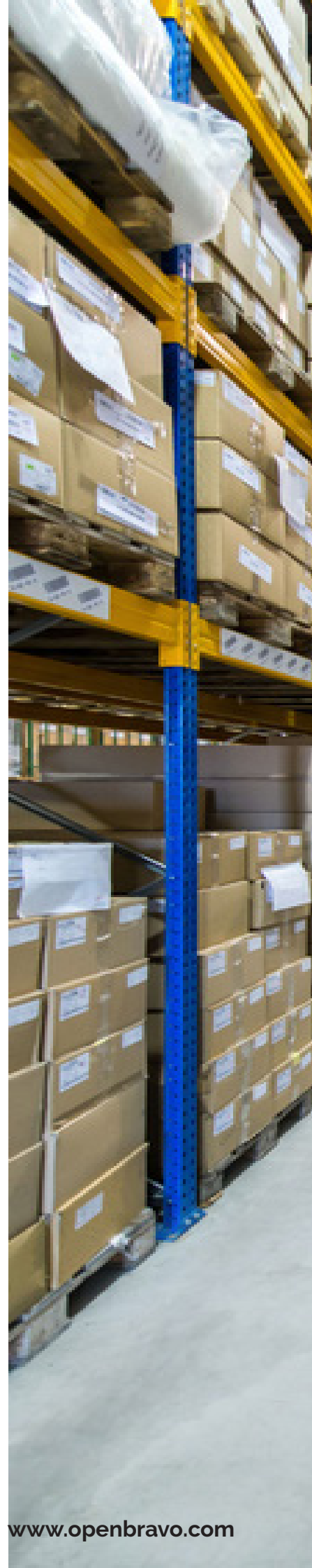
Openbravo Reporting

Keep your unified commerce operations under control

Openbravo Reporting offers a rich operational reporting solution for retailers that enables them to make smarter, better informed decisions based on a wide range of data in areas such as customer management, merchandising, inventory and sales across different channels.

Powered by the industry-leading TIBCO Jaspersoft technology, it allows secure authentication and single sign-on across Openbravo and TIBCO Jaspersoft, with efficient role-based authorization, so allowing the reports and dashboards generated to be easily embedded in the Openbravo user interface.

Openbravo Reporting's capabilities include:

· Prebuilt solution that reduces total deployment time and helps to lower total cost of ownership.

· Powered by leading TIBCO Jaspesoft embedded analytics software.

· Flexible and extensible data model consolidating huge volumes of data.

· Easily customizable reports and dashboards perfectly embedded in Openbravo windows.

· Mobile-ready with JasperMobile.

Retail data model

Benefit from a flexible and highly extensible retail data model with standard domains for sales, discounts, payments, tax and returns that support a complete retail data warehouse infrastructure with incremental load and update scripts (ETL).

Operational reports

Gain fast, flexible access to data with operational reports that can be delivered to users in different formats, such as in forms, as PDFs or embedded in the Openbravo back office or POS windows.

Benefit from rich capabilities such as role-based reports and advanced data visualization options that will satisfy the requirements of the most advanced business users.

Reports included as standard cover sales and stock analysis, and store performance amongst others, and can be customized to support specific business requirements.

Automation and scheduling

Frequently generated reports, such as weekly and monthly reports for stakeholders, or daily sales performance reports for retail stores, can be saved and scheduled for delivery directly to multiple recipients. Once scheduled the report is generated and dispatched automatically without any user interaction.

Using the report scheduler wizard in Jasper Reports Server, you determine when the report will be generated and output options such as in which formats, the locale, and email options for sending the output as an attachment.

Mobile-enabled retail reporting

Leverage JasperMobile from TIBCO, a native application for iOS or Android devices that lets you browse, view, and interact with mobile optimised reports designed in Jasper Reports specifically for smartphone screens.

Jasper Mobile helps retailers get instant access to key performance data easily, whilst on the move.

Openbravo Technology Platform

Unleash the agile and innovative commerce

Openbravo provides a flexible technical framework that's built for simpler and faster integration and extensibility.

It lets you run your Openbravo system on your own terms and more efficiently, offering greater agility to successfully navigate today's fast-changing environment and to respond to current and future technology trends with optimized IT costs.

Openbravo is deployed in the cloud with Openbravo Cloud to optimize efficiency, agility and scalability. By letting Openbravo run the cloud infrastructure, retailers can focus on innovation and differentiation, delivering quality products, and providing superior service while Openbravo experts ensure you get the maximum benefit from Openbravo in the cloud.

Openbravo Technology Platform's capabilities include:

· Managed cloud infrastructure, sized to your specific needs.

· Continuous infrastructure monitoring for maximum solution availability and security.

· Flexible and extensible web services-based business API.

· Truly modular architecture that boosts business agility and innovation and simplifies system updates and upgrades.

· Web, mobile and offline resistant frontend technology.

* React-based frontend that provides single code base across all retail touchpoints

Managed Cloud

Openbravo Cloud is a single tenant Platform-as-a-Service (PaaS) cloud offering that leverages leading cloud infrastructure providers to deploy Openbravo on virtual servers in a highly secure cloud installation that's fully provisioned, operated and maintained by Openbravo.

Running on a dedicated, pre-configured infrastructure that is sized for your specific needs ensures you get maximum levels of flexibility and performance and the ability to customize your Openbravo solution in the same way as any on-premises deployment.

Moreover it allows you to easily scale up or down or scale out with new instances and extra cloud resources to support your growth or changing business needs. Adding new stores, expanding into new markets including overseas, or supporting new order management scenarios are all possible with minimal disruption.

Over 30 different health alerts and over 60 performance metrics are continuously monitored on every environment hosted by Openbravo Cloud, making sure system outages are prevented as much as possible and resolved as quickly as they can.

Combined with an efficient backup strategy and high-availability options, you get guaranteed levels of server availability and system up-time.

Key security procedures and tools such as Openbravo WAF (Web Application Firewall) keep your solution safe from malicious access.

Built-in extendibility thanks to modularity

Openbravo provides a robust and highly productive development environment with tools that enable you to customize, extend and test on with confidence.

Modularity makes it possible to adapt and innovate faster while simplifying updates and upgrades, so encouraging innovation and differentiation while lowering risks.

Flexible web services-based business API

Leverage a list of standard technologies like CSV, SOAP and REST web services to simplify integration with other systems.

Openbravo provides a comprehensive set of commerce services that are exposed through a standard JSON API, including commerce management capabilities such as products and catalogs, customers, pricing, discounts and orders.

Web responsive, mobile-enabled and offline capable frontend technology

Mobilize your sales, fulfillment and store inventory operations with a full-web frontend technology that is offline-capable and gives you freedom to select the mobile devices of your choice, either iOS, Android or Windows.

Single code base across retail touchpoints

Benefit from a React-based retail frontend technology that supports fixed tills, mobile POS, self-checkout terminals, and kiosks, thus simplifying your overall store IT infrastructure.

International operations

Go international with confidence

Openbravo provides a robust platform to allow support of country-specific requirements.

Fiscal and tax compliance

Leverage a flexible tax engine that allows retailers to be compliant with regional fiscal and tax requirements like VAT used in many regions globally, India's GST and Canada's GST/HST.

Openbravo's robust API provides flexibility to adapt to variations on local regulations to fine tune retail POS systems to specific regional requirements, such as the need to use fiscal printers in some countries.

Multi-language

Easily translate the user interface and make it easy for users to select their preferred language.

Local settings

Special settings like formats for date, time, numbers, currency exchange or rounding can be configured at store level.

Certified solution

Openbravo also counts with certifications issued by official entities that certify compliance with country-specific

ic requirements, including POS certification for France and certified localization for Portugal.

Professional services

Create value faster with greater visibility, focus, and agility

Openbravo offers a wide range of professional services backed by experts with the latest product and delivery expertise.

Tap into expertise, services, and support to help your business create value faster with greater visibility, focus, and agility, so maximizing your technology investment and reducing your total cost of ownership.

Implementation services

Accelerate your implementation with a combination of unique expertise and best practices that will let you ensure an effective usage of standard functionality and best development practices to reduce customization efforts and simplify future maintenance.

Our experts will help you during the whole implementation cycle and through all the activities.

From the initial functional analysis, to ensure you get the maximum from the available standard functionality, to customizations, integrations, data migration, testing, training plan and roll-out strategy.

Support and maintenance services

Gain peace of mind by letting Openbravo experts support the daily execution of your operations and the maintenance of your Openbravo solution.

Our Support team can solve functional enquires, troubleshoot and correct software issues (excluding those covered by the Openbravo Subscription) that are submitted by designated users in the support portal, following a severity-based resolution process with standard SLAs response times and 24/7 support for critical incidents.

Maintenance services include proactive system monitoring, support for system updates and upgrades, maintenance of customizations and limited scope feature requests that require new features or improve existing ones.

Managed Cloud services

With Cloud services you ensure you get the most out of Openbravo in the cloud.

Continuous infrastructure monitoring ensures retailers enjoy the maximum level of performance while our experts take care of all the security aspects of running your Openbravo solution in the cloud.

Our cloud team will also assess your needs in case of changes in your business requirements that may require adaption of your dedicated cloud infrastructure.

Innovation services

Stay ahead of competitors and get exclusive benefits with direct access to the Openbravo Product Development Organization.

Retailers joining our Innovators and Roadmap Acceleration programs benefit from rapid implementation and faster ROI for leading-edge Openbravo software and gain the capacity to influence our roadmap by accelerating the development of new capabilities already identified by Openbravo.

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